Hanging Acoustic Wallcovering from The Wallpaper Company

Wallcovering made from textile or other high-quality material. The three-dimensional aspect is created by means of an exceptional production method. The wallcovering is therefore slightly elastic. Please consider this elasticity when hanging the material.

Substrate Preparation

- Ensure the substrate is dry, clean, slightly absorbent, and even.
- Remove any existing wallpaper.
- Sand off old, loose paint layers and thoroughly remove sanding dust. If the wall is uneven, it must be leveled.
- Degrease the walls if necessary.
- Verify that the walls are pH neutral. If not, neutralize them.
- Treat the walls with an appropriate fixative, followed by a high-quality water-based primer.
- Avoid hanging wallcovering on walls that are not fully dry. This may result in discoloration and insufficient adhesive adhesion.
- If the substrate color significantly differs from the wallcovering color, we recommend first painting the wall with an adhesive primer in a similar shade to the new wallcovering.

Adhesive

Use The Wallpaper Company Clear Wallpaper Adhesive or a high-quality dispersion adhesive.

Hanging Instructions

- Inspect the wallcovering for defects before handling. Report any visible faults to The Wallpaper Company.
- Only hang rolls adjacent to each other if they have the same batch number.
- If the rolls are numbered, adhere to this numbering when hanging. Number the strips in the order they are removed from the roll and according to the roll number.
- Measure the wall height and add 5-10 cm (2-4”) at the top and bottom to determine the strip length. If the wallcovering has a pattern, consider the pattern repeat when calculating strip lengths.
- Mark the back of the strip with a cross to indicate the top.
- Exercise caution to prevent wrinkles or damage to the material.
- Apply adhesive evenly to the wall using the correct roller.
- Allow the adhesive to dry slightly to increase initial tack, which can be beneficial for heavier wallcovering.

- Roll up the strip with the FRONT side out. Avoid rolling the wallcovering with the relief inwards, as this can cause wrinkles that may not disappear.
- Place the rolled-up strip with the non-woven backing against the pasted wall. Use a plumb line when hanging the first strip.
- Rub the strip evenly with a rubber roller.
- Absolutely avoid using a spatula.
- Gently roll the seam with a soft seam roller.
- Prevent adhesive stains on the wallcovering.
- Carefully cut off excess material at the top and bottom using a sharp snap-off knife and a smoother.
- After hanging 3 strips of wallcovering, inspect the result for any faults. If visible faults are present, stop work and notify The Wallpaper Company.
- Carefully remove any adhesive residue by dabbing with a damp microfiber cloth and clean water. Perform this after hanging each strip and before the adhesive dries.
- Always complete one wall before starting the next.

General Information

- Report any visible defects in delivered goods to The Wallpaper Company within 3 days of delivery.
- Report visible defects in affixed wallcovering to The Wallpaper Company within 3 strips of hanging.
- Report hidden defects to The Wallpaper Company within 8 days of discovery or potential discovery, and no later than 6 months after delivery. Claims cannot be made after this guarantee period.
- Submit complaints via registered letter, providing all relevant information, a copy of the invoice, and a sample of the wallcovering. The Wallpaper Company may deem complaints without these items unacceptable. Complaints do not suspend payment obligations.
- If a valid complaint is received and a defect is confirmed after investigation, The Wallpaper Company will take corrective action at its discretion.
- The Wallpaper Company's guarantee is limited to free replacement or crediting of defective goods within 6 months of delivery. No claims can be made after this period. The Wallpaper Company's total liability is limited to the invoice value of the defective goods, except in cases of intent, fraud, or deception. The Wallpaper Company is not liable for indirect or consequential damages.
- Width tolerance: +/-3%